



Workshop on “Grey Market - Operations & Related Issues”

5th March 2024- 1000 Hrs to 1600 Hrs

Grey market operations in the telecom industry involves fraudulent practices related to international calling routes. Grey calling routes bypasses legal channels and use unauthorized methods to connect international calls, often at lower rates. These leads to revenue losses for telecom operators apart from impacting the call quality.

The one day workshop is being organized with the objective to enhance the understanding of officers on the subject, will also discuss the legal provisions and SOPs of the Department. Officers from various LSAs will also be presenting the Case studies related to grey market operations in their jurisdictions.

Workshop Schedule

SN	Time (Hrs)	Session Details
1	1000-1020	Inauguration by DG NTIPRIT
2	1020-1100	Session-1: Provisions in Indian Telecommunications Act, 2023 for dealing with Grey market - By Shri Kamal Kumar Agarwal, DDG (SPPI)
3	1100-1115	BREAK
4	1115-1200	Session-2: SOP on Grey Markey Analysis - By Shri M.Raj Anup, Director (SPPI)
5	1200-1340	Session-3: Case Studies on Grey Market analysis – By LSAs
6	1340-1430	LUNCH BREAK
7	1430-1500	Session-4: Brief on Grey Market Analysis Module/Portal under DIU - By Sh. Naveen Jakhar, ADG-DIU DoT
8	1500-1600	Session-5: Panel Discussion – Issues and Challenges & Way forward Panelists: DDG (SPPI), DDG(S) DGT HQ, DDG(S) UPE LSA, DDG(TS&PR)
9	1600 Hrs	Valedictory by TS&PR Division, NTIPRIT

Platform:

Microsoft Teams

Visit below link to Register for Workshop

<https://tinylink.net/BIItRE>

The Workshop will be Inaugurated by Shri Deb Kumar Chakrabarti DG, NTIPRIT



**Shri Navneet Chouhan,
DDG (TS&PR), NTIPRIT**



**Shri Deb Kumar Chakrabarti
Director General, NTIPRIT**



**Organizer: Shri Vishal Dheer
Director (TS&PR), NTIPRIT**